1	EDMUND G. BROWN JR., Attorney General	
2	of the State of California ARTHUR D. TAGGART	
3	Supervising Deputy Attorney General ELENA L. ALMANZO, State Bar No. 131058	
4	Deputy Attorney General 1300 I Street, Suite 125	
5	P.O. Box 944255 Sacramento, CA 94244-2550	
6	Telephone: (916) 322-5524 Facsimile: (916) 327-8643	
7	Attorneys for Complainant	
8	BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA	
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11	In the Matter of the Accusation/Petition to Revoke Probation Against:	Case No. 2009-85
12	CYNTHIA NORRIS-WILLIAMS	ACCUSATION/PETITION TO
13	aka CYNTHIA MORRIS 2804 Via Avanti Street	REVOKE PROBATION
1:4	Henderson, Nevada 89014 Respondent.	
15		; ; ;
16	Complainant alleges:	
17	PARTIES	
18	1. Ruth Ann Terry, M.P.H., R.N. (Complainant) brings this Petition to Revoke	
19	Probation solely in her official capacity as the Executive Officer of the Board of Registered	
20	Nursing, Department of Consumer Affairs.	
21	2. On or about March 31, 1983, the Board of Registered Nursing issued	
22	Registered Nurse License Number 359387 to Cynthia Norris-Williams a.k.a. Cynthia Morris	
23	(Respondent). The Registered Nurse License was in effect at all times relevant to the charges	
24	brought herein and will expire on March 31, 2009, unless renewed.	
25	-	the Matter of Accusation and Petition to
26	Revoke Probation Against Cynthia M. Norris-Williams," Case No. 2001-131, the Board of	
27	Registered Nursing, issued a decision, effective July	
28	Nurse License was revoked. However, the revocation	on was stayed and Respondent's license was

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placed on probation for a period of three (3) years with certain terms and conditions. A copy of that decision is attached as Exhibit A and is incorporated by reference.

JURISDICTION

4. This Accusation and Petition to Revoke Probation is brought before the Board of Registered Nursing (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.

STATUTORY PROVISIONS

- 5. Section 2750 of the Business and Professions Code (Code) provides, in pertinent part, that the Board may discipline any licensee, including a licensee holding a temporary or an inactive license, for any reason provided in Article 3 (commencing with section 2750) of the Nursing Practice Act.
- 6. Section 2764 of the Code provides, in pertinent part, that the expiration of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary proceeding against the licensee or to render a decision imposing discipline on the license. Under section 2811(b) of the Code, the Board may renew an expired license at any time within eight years after the expiration.
 - 7. Section 2761 of the Code states:

"The board may take disciplinary action against a certified or licensed nurse or deny an application for a certificate or license for any of the following:

- (a) Unprofessional conduct, which includes, but is not limited to, the following:
- (4) Denial of licensure, revocation, suspension, restriction, or any other disciplinary action against a health care professional license or certificate by another state or territory of the United States, by any other government agency, or by another California health care professional licensing board. A certified copy of the decision or judgment shall be conclusive evidence of that action."

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8. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

ACCUSATION

FIRST CAUSE FOR DISCIPLINE

(Discipline by Another California Health Care Professional Licensing Agency)

9. Respondent is subject to disciplinary action under Code section 2761, subdivision (a)(4), on the grounds of unprofessional conduct, in that Respondent has been disciplined by the Nevada State Board of Nursing. Effective January 29, 2004, the Nevada State Board of Nursing revoked respondent's Nevada Nurse License, pursuant to the decision issued in In the Matter of Cynthia Norris-Williams, RN Licensed Professional Nurse Nevada License No. RN22460 before the Nevada State Board of Nursing, attached hereto as Exhibit B and incorporated herein.

PETITION TO REVOKE PROBATION

10. Grounds exist for revoking the probation and reimposing the order of revocation of Respondent's Registered Nurse License No. 359387. Condition 14 of the Stipulated Settlement and Disciplinary Order states, in pertinent part:

If Respondent violates the conditions of her probation, the Board after giving the Respondent notice and an opportunity to be heard, may set aside the stay order and impose the stayed discipline (revocation/suspension) of the Respondent's license.

If during the period of probation, an accusation or petition to revoke probation has been filed against Respondent's license or the Attorney General's Office has been requested to prepare an accusation or petition to revoke probation against Respondent's license, the probationary period shall automatically be extended and shall not expire until the accusation or petition has been acted upon by the Board.

11. Respondent has violated the Probation Program, as more particularly set forth in the following paragraphs:

FIRST CAUSE TO REVOKE PROBATION 1 (Tolling of Probation) 2 12. At all times after the effective date of Respondent's probation, Condition 5 3 stated: 4 Respondent shall be bound by the terms and conditions of the Disciplinary 5 Order at its effective date. Respondent currently resides in Nevada and practices in California. Should respondent cease the practice of registered 6 nursing in California, probation shall be tolled and said period will not apply to the reduction of this probationary term. The respondent must 7 provide written notice to the Board within 15 days of any change of residency or practice outside this state. 8 13. Respondent's probation is subject to revocation because she failed to comply 9 with Probation Condition 5, referenced above. The facts and circumstances regarding this 11 violation are as follows: A. Respondent failed to produce evidence to the Board of employment in .12 California during her probation. At all times that respondent was placed on probation, she did 13 not submit for approval any evidence of employment in California. Consequently, respondent's 14 probation has been tolled for failing to practice with approval of the Board in California. 15 SECOND CAUSE TO REVOKE PROBATION 16 (Employment Approval) 17 14. At all times after the effective date of Respondent's probation, Condition 9 18 19 stated: Respondent shall obtain prior approval from the Board before 20 commencing any employment, paid or voluntary, as a registered nurse. Respondent shall cause to be submitted to the Board all performance 21 evaluations and other employment related reports as a registered nurse upon request of the Board. 22 Respondent shall provide a copy of this decision to his or her employer 23 and immediate supervisor prior to commencement of any nursing or other health care related employment. 24 Respondent shall notify the Board in writing within seventy-two hours 25

any registered nursing, other nursing, or other health care related

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termination.

(72) after she obtains any nursing or other health care related employment, when such employment is not as registered nurse. Respondent shall notify

the Board in writing within seventy-two hours after she is terminated from

employment with a full explanation of the circumstances surrounding the

1	15. Respondent's probation is subject to revocation because she failed to comply	
2	with Probation Condition 9, referenced above. The facts and circumstances regarding this	
3	violation are as follows:	
4	A. Respondent commenced employment without obtaining prior approval	
5	or submitting work performance evaluations at the following facilities:	
6	1. King Drew (Martin Luther King Hospital)	
7	2. Daniel Freeman Memorial	
8	3 USC University Hospital	
9	4. Century City Doctor's Hospital	
10	5. St. John's Health Center	
11	6. Long Beach Memorial	
12	7. Centinela Hospital	
13	8. Good Samaritan Hospital	
14	9. Lakewood Regional Medical	
15	10. California Hospital	
16	11. Brotman Hospital	
17	12. Huntington Memorial Hospital	
18	13. St. Francis Medical Center	
19	14. Mission Community Center	
20	15. Little Company of Mary (Torrance)	
21	16. Queen of Angels/Hollywood Presbyterian Hospital	
22	17. Olympia Medical Center	
23	18. St Vincent Medical Center	
24	B. Respondent failed to notify the Board in writing within 72 hours of	
25	obtaining employment of the facilities listed above.	
26	C. Respondent failed to cause to be submitted the required work	
27	performance evaluations.	
28	///	

THIRD CAUSE TO REVOKE PROBATION 1 (Supervision) 2 16. At all times after the effective date of Respondent's probation, Condition 10 3 4 stated: Respondent shall obtain prior approval from the Board regarding 5 Respondent's level of supervision and/or collaboration before commencing or continuing any employment as a registered nurse, or 6 education and training that includes patient care. 7 Respondent shall practice only under the direct supervision of a registered nurse in good standing (no current discipline) with the 8 Board of Registered Nursing, unless alternative methods of supervision and/or collaboration (e.g., with an advanced practice 9 nurse or physician) are approved. 10 Respondent's level of supervision and/or collaboration may include, but is 11 12 not limited to the following: (a) Maximum - The individual providing supervision and/or 13 collaboration is present in the patient care area or in any other work setting at all 14 times. (b) Moderate - The individual providing supervision and/or collaboration is in the patient care unit or in any other work setting at least half the hours 15 Respondent works. (c) Minimum - The individual providing supervision and/or collaboration 16 has person-to-person communication with Respondent at least twice during each 17 shift worked. (d) Home Health Care - If Respondent is approved to work in the home health care setting, the individual providing supervision and/or collaboration shall 18 have person-to-person communication with Respondent as required by the Board

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17. Respondent's probation is subject to revocation because she failed to comply with Probation Condition 10, referenced above. The facts and circumstances regarding this violation are as follows:

each work day. Respondent shall maintain telephone or other telecommunication

contact with the individual providing supervision and/or collaboration as required by the Board during each work day. The individual providing supervision and/or

collaboration shall conduct, as required by the Board, periodic, on-site visits to patients' homes visited by Respondent with or without Respondent present.

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Respondent failed to obtain approval and to practice under supervision in any of positions she held as set forth more specifically above in paragraph 15 A.

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FOURTH CAUSE TO REVOKE PROBATION

2	(Worked for a Nurse Registry)	
3	18. At all times after the effective date of Respondent's probation, Condition 11	
4	stated:	
5 6	Respondent shall not work for a nurse's registry, in any private duty position as a registered nurse, a temporary nurse placement agency, a traveling nurse, or for an in-house nursing pool.	
7 8 9	Respondent shall not work for a licensed home health agency as a visiting nurse unless the registered nursing supervision and other protections for home visits have been approved by the Board. Respondent shall not work in any other registered nursing occupation where home visits are required.	
10 11	Respondent shall not work in any health care setting as a supervisor of registered nurses. The Board may additionally restrict Respondent from supervising licensed vocational nurses and/or unlicenced assistive personnel on a case-by-case basis.	
12	Respondent shall not work as a faculty member in an approved school of nursing or as an instructor in a Board approved continuing education program.	
14 15	Respondent shall work only on a regularly assigned, identified and predetermined worksite(s) and shall not work in a float capacity.	
16 17	If Respondent is working or intends to work in excess of 40 hours per week, the Board may request documentation to determine whether there should be restrictions on the hours of work.	
18	19. Respondent's probation is subject to revocation because she failed to comply	
19	with Probation Condition 11, referenced above. The facts and circumstances regarding this	
20	violation are as follows:	
21	A. Respondent obtained employment through four nurse registries,	
22	ATC, Secure Nursing, M.S.S., and Renaissance Nursing.	
23	B. Respondent failed to work at a regularly assigned, identified,	
24	and predetermined worksite.	
25	C. She failed to inform the Board that she worked in excess of 40	
26	hours per week.	
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28	///	

OTHER MATTERS

As a factor in aggravation complainant alleges the following: On or about March 25, 2008, respondent was terminated from employment at Little Company of Mary Hospital in Torrance and listed on the "Do Not Return" list. Furthermore, on or about March 28, 2008, respondent was terminated from employment at California Hospital Medical Center and listed on the "Do not Send" list, and on or about September 11, 2006, respondent was terminated and listed on the "Do not Send" list for USC University Hospital.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Registered Nursing issue a decision:

- 1. Revoking the probation that was granted by the Board of Registered Nursing in Case No. 2001-131 and imposing the disciplinary order that was stayed thereby revoking Registered Nurse License No. 359387 issued to Cynthia Norris-Williams a.k.a. Cynthia Morris;
- 2. Revoking or suspending Registered Nurse License No. 359387, issued to Cynthia Norris-Williams, a.k.a. Cynthia Morris;
 - 3. Taking such other and further action as deemed necessary and proper.

DATED: 10/9/08

SA2008304300

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RUTH ANN TERRY, M.P.H., R.N.

Executive Officer

Board of Registered Nursing Department of Consumer Affairs

State of California

Complainant

Exhibit A Decision and Order Board of Registered Nursing Case No. 2001-131

BEFORE THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:)	
CYNTHIA M. NORRIS-WILLIAMS)	Case No. 2001-131
2804 AVANTI STREET)	•
HENDERSON, NEVADA 89014)	
RN LICENSE NO. 359387)	
)	•
Respondent)	
	_)	

ORDER CORRECTING CLERICAL ERROR IN STIPULATED SETTLEMENT AND ORDER

On its own motion, the Board of Registered Nursing finds that there is a clerical error in the Stipulated Settlement and Order in the above-entitled matter and that such clerical error should be corrected so that the respondent's registered nurse license number in the stipulation and order corresponds with the respondent's registered nurse license number.

IT IS HEREBY ORDERED that the registered nurse license number contained in the Decision in the above-entitled matter be and hereby is amended and corrected nunc pro tunc as of the date of entry of the decision to read as follows:

"Registered Nurse License Number 359387."

IT IS SO ORDERED this 10th day of July, 2001.

Board of Registered Nursing Department of Consumer Affairs State of California

RUTH ANN TERRY, MPH, RN Executive Officer

BEFORE THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:	Case No. 2001-131	
CYNTHIA M. NORRIS-WILLIAMS 2804 Avanti Street Henderson, Nevada 89014	OAH No. N-2000120097	
Respondent.		
DECISION AND ORDER		
The attached Stipulated Settlement and Disciplinary Order is hereby adopted by		
the Board of Registered Nursing of the Department of Consumer Affairs, as its Decision in the		
above entitled matter.		

This Decision shall become effective on July 27th, 2001

It is so ORDERED June 27th, 2001

FOR THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS

1	BILL LOCKYER, Attorney General of the State of California	
2	ELENA L. ALMANZO, State Bar No. 131058 Deputy Attorney General	
3	California Department of Justice	
4	1300 I Street, Suite 125 P.O. Box 944255	
5	Sacramento, California 94244-2550 Telephone: (916) 322-5524	
6	Facsimile: (916) 324-5567	
7	Attorneys for Complainant	
8	BEFORE T	
9	BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS	
10	STATE OF CAL	IFORNIA
11	In the Matter of the Accusation Against:	Case No. 2001-131
12	CYNTHIA M. NORRIS-WILLIAMS	OAH No. N-2000120097
13	2804 Avanti Street Henderson, Nevada 89014	STIPULATED SETTLEMENT AND
14	Respondent.	DISCIPLINARY ORDER
15		
16		
17	IT IS HEREBY STIPULATED AND	AGREED by and between the parties to the
18	above-entitled proceedings that the following matters are true:	
19		· '
20	PARTIE	<u>SS</u>
21	1. Complainant Ruth Ann Terry, M.P.H., R.N. is the Executive Officer of th	
22	Board of Registered Nursing. She brought this action solely in her official capacity and is	
23	represented in this matter by Bill Lockyer, Attorney General of the State of California, by Elena	
24	L. Almanzo, Deputy Attorney General.	
25	• •	erself in this proceeding and has chosen not
2 <i>6</i>	to exercise her right to be represented by counsel.	
20 27		the Board of Registered Nursing issued
27	Registered Nurse License Number 22460 to Cynthia	
Z0	ILVERISIDICA LARGE PICCHOC LARITOCI 77400 (O CALITIC	a 171. 1 TOTTIO TITITICALLO (TOOPOTICOLLO). I IT WIT

 relevant times said license has been in effect and shall expire on March 31, 2003, unless renewed.

JURISDICTION

Accusation No. 2001-131, was filed before the Board of Registered Nursing of the Department of Consumer Affairs, ("Board"), and is currently pending against Respondent. The Accusation, together with all other statutorily required documents, was duly served on Respondent on November 3, 2000, and Respondent timely filed a Notice of Defense contesting the Accusation. A copy of Accusation No. 2001-131 is attached as Exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 5. Respondent has carefully read and fully understands the nature of the charges and allegations in the Accusation and the effects of this Stipulated Settlement and Disciplinary Order.
- 6. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation, the right to be represented by counsel, at her own expense, the right to confront and cross-examine the witnesses against her, the right to present evidence and to testify on her own behalf, the right to the issuance of issuance of subpoenas to compel the attendance of witnesses and the production of documents, the right to reconsideration and court review of an adverse decision, and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly and intelligently waives and gives up each and every right set forth above.

<u>CULPABILITY</u>

- 8. Respondent understands that the charges and allegations in the Accusation, if proven at a hearing, constitute cause for imposing discipline upon her Registered Nurse license.
- 9. Respondent admits the truth of each and every charge and allegation in the Accusation No. 2001-131.

10. Respondent agrees that her Registered Nurse License is subject to discipline and she agrees to be bound by the Board's imposition of discipline as set forth in the Order below.

CONTINGENCY

- 11. This stipulation shall be subject to the approval of the Board. Respondent understands and agrees that Board of Registered Nursing's staff and counsel for Complainant may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent. If the Board fails to adopt this stipulation as its Order, except for this paragraph the Stipulated Settlement and Disciplinary Order shall be of no force or effect, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 12. The parties agree that facsimile copies of this Stipulated Settlement and Disciplinary Order, including facsimile signatures thereto, shall have the same force and effect as the original Stipulated Settlement and Disciplinary Order and signatures.
- 13. In consideration of the foregoing admissions and stipulations, the parties agree that the Board shall, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Registered Nurse License Number 22460 issued to Respondent Cynthia M. Norris-Williams is revoked. However, the revocation is stayed and Respondent is placed on probation for three (3) years on the following terms and conditions.

(1) SEVERABILITY CLAUSE - Each term and condition of probation contained herein is a separate and distinct term and condition. If any term and condition of this Order, or any application thereof, is declared unenforceable in whole, in part, or to any extent, the remainder of this Order, and all other applications thereof, shall not be affected. Each term and condition of this Order shall separately be valid and enforceable to the fullest extent permitted by law.

- (2) OBEY ALL LAWS Respondent shall obey all federal, state and local laws. A full and detailed account of any and all violations of law shall be reported by the respondent to the Board in writing within seventy-two (72) hours of occurrence. To permit monitoring of compliance with this term, respondent shall submit completed fingerprint cards and fingerprint fees within 45 days of the effective date of the decision, unless previously submitted as part of the licensure application process. Respondent shall submit a recent 2" x 2" photograph of herself within 45 days of the effective date of the final decision.
- (3) <u>COMPLY WITH PROBATION PROGRAM</u> Respondent shall fully comply with the terms and conditions of the Probation Program established by the Board and cooperate with representatives of the Board in its monitoring and investigation of the respondent's compliance with the Probation Program. Respondent shall inform the Board in writing within no more than 15 days of any address change and shall at all times maintain an active, current license status with the Board, including during any period of suspension.
- (4) <u>REPORT IN PERSON</u> Respondent, during the period of probation, shall appear in person at interviews/ meetings as directed by the Board or its designated representatives.
- (5) <u>RESIDENCY OR PRACTICE OUTSIDE OF STATE</u> Respondent shall be bound by the terms and conditions of the Disciplinary Order at its effective date. Respondent currently resides in Nevada and practices in California. Should respondent cease the practice of registered nursing in California, probation shall be tolled and said period will not apply to the reduction of this probationary term. The respondent must provide written notice to the Board within 15 days of any change of residency or practice outside the state.
- (6) <u>SUBMIT WRITTEN REPORTS</u> Respondent, during the period of probation, shall submit or cause to be submitted such written reports/declarations and verification of actions under penalty of perjury, as required by the Board. These reports/declarations shall contain statements relative to respondent's compliance with all the terms and conditions of the Board's Probation Program. Respondent shall immediately execute all release of information forms as may be required by the Board or its representatives.
 - (7) PROVIDE DECISION -Respondent shall provide a copy of this decision to the

 nursing regulatory agency in every state and territory in which she has a registered nurse license.

(8) <u>FUNCTION AS A REGISTERED NURSE</u> - Respondent, during the period of probation, shall engage in the practice of registered nursing in California for a minimum of 24 hours per week for 6 consecutive months or as determined by the Board.

For purposes of compliance with the section, "engage in the practice of registered nursing" may include, when approved by the Board, volunteer work as a registered nurse, or work in any non-direct patient care position that requires licensure as a registered nurse.

The Board may require that advanced practice nurses engage in advanced practice nursing for a minimum of 24 hours per week for 6 consecutive months or as determined by the Board.

If respondent has not complied with this condition during the probationary term, and the respondent has presented sufficient documentation of her good faith efforts to comply with this condition, and if no other conditions have been violated, the Board, in its discretion, may grant an extension of the respondent's probation period up to one year without further hearing in order to comply with this condition.

(9) EMPLOYMENT APPROVAL AND REPORTING REQUIREMENTS Respondent shall obtain prior approval from the Board before commencing any employment,
paid or voluntary, as a registered nurse. Respondent shall cause to be submitted to the Board all
performance evaluations and other employment related reports as a registered nurse upon request
of the Board.

Respondent shall provide a copy of this decision to his or her employer and immediate supervisor prior to commencement of any nursing or other health care related employment.

Respondent shall notify the Board in writing within seventy-two (72) hours after she obtains any nursing or other health care related employment, when such employment is not as a registered nurse. Respondent shall notify the Board in writing within seventy-two (72) hours after she is terminated from any registered nursing, other nursing, or other health care related employment with a full explanation of the circumstances surrounding the termination.

(10) <u>SUPERVISION</u> - Respondent shall obtain prior approval from the Board regarding respondent's level of supervision and/or collaboration before commencing any employment as a

registered nurse.

Respondent shall practice only under the direct supervision of a registered nurse in good standing (no current discipline) with the Board of Registered Nursing, unless alternative methods of supervision and/or collaboration (e.g., with an advanced practice nurse or physician) are approved.

Respondent's level of supervision and/or collaboration may include, but is not limited to the following:

- (a) Maximum The individual providing supervision and/or collaboration is present in the patient care area or in any other work setting at all times.
- (b) Moderate The individual providing supervision and/or collaboration is in the patient care unit or in any other work setting at least half the hours respondent works.
- (c) Minimum The individual providing supervision and/or collaboration has person-to-person communication with respondent at least twice during each shift worked.
- (d) Home Health Care If respondent is approved to work in the home health care setting, the individual providing supervision and/or collaboration shall have person-to-person communication with respondent as required by the Board each work day. Respondent shall maintain telephone or other telecommunication contact with the individual providing supervision and/or collaboration as required by the Board during each work day. The individual providing supervision and/or collaboration shall conduct, as required by the Board, periodic, on-site visits to patients' homes visited by the respondent with or without respondent present.
- (11) <u>EMPLOYMENT LIMITATIONS</u> Respondent shall not work for a nurse's registry, in any private duty position as a registered nurse, a temporary nurse placement agency, or for an in-house nursing pool;

Respondent shall not work for a licensed home health agency as a visiting nurse unless the registered nursing supervision and other protections for home visits have been approved by the Board. Respondent shall not work in any other registered nursing occupation where home visits are required.

Respondent shall not work in any health care setting as a supervisor of registered nurses.

2.1

The Board may additionally restrict respondent from supervising licensed vocational nurses and/or unlicensed assistive personnel on a case-by-case basis.

Respondent shall not work as a faculty member in an approved school of nursing or as an instructor in a Board approved continuing education program.

Respondent shall work only on a regularly assigned, identified and predetermined worksite(s) and shall not work in a float capacity.

If the respondent is working or intends to work in excess of 40 hours per week, the Board may request documentation to determine whether there should be restrictions on the hours of work.

(12) <u>COMPLETE A NURSING COURSE(S)</u> - Respondent, at her own expense, shall enroll and successfully complete a course(s) relevant to the practice of registered nursing no later than six months prior to the end of his or her probationary term.

Respondent shall obtain prior approval from the Board before enrolling in the course(s). Respondent shall submit to the Board the original transcripts or certificates of completion for the above required course(s). The Board shall return the original documents to respondent after photocopying them for its records.

- (13) <u>COST RECOVERY</u> Respondent shall pay to the Board costs associated with its investigation and enforcement pursuant to Business and Professions Code Section 125.3 in the amount of \$795.00. Respondent shall be permitted to pay these costs in a payment plan approved by the Board, with payments to be completed no later than three months prior to the end of the probation term.
- (14) <u>VIOLATION OF PROBATION</u> If a respondent violates the conditions of her probation, the Board after giving the respondent notice and an opportunity to be heard, may set aside the stay order and impose the stayed discipline (revocation/suspension) of the respondent's license.

If during the period of probation, an accusation or petition to revoke probation has been filed against respondent's license or the Attorney General's Office has been requested to prepare an accusation or petition to revoke probation against the respondent's license, the probationary

period shall automatically be extended and shall not expire until the accusation or petition has been acted upon by the Board. Upon successful completion of probation, the respondent's license will be fully restored.

ACCEPTANCE

I have carefully read the above Stipulated Settlement and Disciplinary Order and I fully understand the terms and conditions and other matters contained therein, I understand the effect this stipulation will have on my Registered Nurse License. I enter into this Stipulated Settlement voluntarily, knowingly and intelligently and agree to be bound by the Disciplinary Order and Decision of the Board of Registered Nursing. I further agree that a facsimile copy of this Stipulated Settlement and Disciplinary Order, including facsimile copies of signatures, may be used with the same force and effect as the originals.

DATED: 3-26-01

CYNTHIA M. NORRIS-WILLIAMS Respondent

ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Registered Nursing of the Department of Consumer Affairs.

DATED: 4/11/01

BILL LOCKYER, Attorney General of the State of California

ELENA L. ALMANZO
Deputy Attorney General

Attorneys for Complainant

DOJ Docket Number:03579-110-SA00AD1555

Q

Exhibit A:

Accusation Case No. 2001-131

1			
1	BILL LOCKYER, Attorney General		
2	of the State of California ELENA L. ALMANZO, State Bar No. 131058		
3	Deputy Attorney General California Department of Justice		
4	1300 I Street, Suite 125 P.O. Box 944255		
5	Sacramento, California 94244-2550 Telephone: (916) 322-5524		
6	Facsimile: (916) 324-5567		
7	Attorneys for Complainant		
8	BEFORE THE		
9	BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS		
10	STATE OF CALIFORNIA		
11	In the Matter of the Accusation Against: Case No. 2001–131		
12	CYNTHIA M. NORRIS-WILLIAMS A C C U S A T I O N		
13	2804 Via Avanti Street Henderson, Nevada 89014		
14	Registered Nurse License No. 359387		
15	Respondent.		
16			
17	Complainant alleges:		
18	<u>PARTIES</u>		
19	1. Ruth Ann Terry, M.P.H., R.N. ("Complainant") brings this Accusation		
20	solely in her official capacity as the Executive Officer of the Board of Registered Nursing,		
21	Department of Consumer Affairs.		
22	2. On or about March 31, 1983, the Board of Registered Nursing issued		
23	Registered Nurse License Number 359387 to CYNTHIA M. NORRIS (now CYNTHIA M.		
24	NORRIS-WILLIAMS "Respondent"). The Registered Nurse license will expire March 31, 200		
25	STATUTORY PROVISIONS		
26	3. Business and Professions Code section 2750 ("Code") states, in pertinent		
27	part, that the Board may discipline any licensee, including a licensee holding a temporary or an		

28 inactive license, for any reason provided in Article 3 of the Nursing Practice Act.

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and enforcement of the case.

the following:

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care professional licensing board. A certified copy of the decision or judgment shall be conclusive evidence of that action.

FIRST CAUSE FOR DISCIPLINE

Section 2764 of the Code states, in pertinent part, that the expiration of a

Section 2811(b) of the Code states, in pertinent part, that the Board may

Section 118(b) of the Code states, in pertinent part, that the expiration of a

Section 125.3 of the Code states, in pertinent part, that a Board may

Section 2761 of the Code states the board may take disciplinary action

(a) Unprofessional conduct, which includes, but is not limited to, the following:

(4) Denial of licensure, revocation, suspension, restriction, or any other

disciplinary action against a health care professional license or certificate by another state or

territory of the United States, by any other government agency, or by another California health

license shall not deprive the Board of jurisdiction to proceed with a disciplinary proceeding

license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the

request the administrative law judge to direct a licentiate found to have committed a violation or

violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation

against a certified or licensed nurse or deny an application for a certificate or license for any of

against the licensee or to render a decision imposing discipline on the license.

renew an expired license at any time within eight years after the expiration.

period within which the license may be renewed, restored, reissued or reinstated.

(Out of State Discipline)

9. Respondent is subject to disciplinary action under Code section 2761(a)(4) on the grounds of unprofessional conduct in that effective March 4, 1998, the Nevada State Board of Nursing placed respondent's Nevada Registered Professional Nurse license on probation for one year. The Board's action was based on patient abandonment, failing to accurately document patient records, falsifying or otherwise altering or destroying records,

and/or failing to perform nursing functions in a manner consistent with established or customary standards. Respondent failed to comply with one or more of the terms and conditions set forth in the probation order in that on November 13, 1998, respondent failed to contact a physician concerning a patient's potentially harmful situation. On March 4, 1999, the Nevada State Board of Nursing revoked respondent's Nevada Registered Professional Nursing license for two years effective March 26, 1999. On or about February 9, 2000, the Nevada State Board of Nursing upon reconsideration, reduced respondent's revocation from two years to one year.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Registered Nursing issue a decision:

- 1. Revoking or suspending Registered Nurse License Number 359387, issued to Cynthia M. Norris-Williams;
- 2. Ordering Cynthia M. Norris-Williams to pay the Board of Registered Nursing the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;
 - 3. Taking such other and further action as deemed necessary and proper.

DATED: 04.31 2000

RUTH ANN TERRY, M.P.H., R.N. Executive Officer

Board of Registered Nursing Department of Consumer Affairs State of California

State of California
Complainant

03579110-SA00AD1555 lae 10/17/00

EXHIBIT B NEVADA STATE BOARD OF NURSING COMPLAINT AND NOTICE OF HEARING ORDER OF PROBATION FINDINGS OF FACT, CONCLUSION OF LAW AND ORDER

BEFORE THE NEVADA STATE BOARD OF NURSING

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RESPONDENT

9.

IN THE MATTER OF

CYNTHIA NORRIS-WILLIAMS, RN

LICENSED PROFESSIONAL NURSE

NEVADA LICENSE NO. RN22460

COMPLAINT AND NOTICE OF HEARING

CASE NO.: 0501-99C

The Nevada State Board of Nursing (Board), by and through counsel, Frederick R. Olmstead, hereby notifies Respondent Cynthia Norris-Williams of an administrative hearing, which is to be held pursuant to Chapters 233B and 632 of the Nevada Revised Statutes and Chapter 632 of the Nevada Administrative Code. The purpose of the hearing is to consider the allegations stated below and to determine if the Respondent should be subject to an administrative penalty as set forth in NRS 632.320 and/or NRS 632.325 and/or NAC 632.926-.927, if the stated allegations are proven at the hearing by the evidence presented.

Respondent Cynthia Norris-Williams is currently and at the times mentioned herein, licensed as a Registered Nurse in the State of Nevada and is, therefore, subject to the jurisdiction of the Board and the provisions of NRS Chapter 632 and NAC Chapter 632.

IT IS HEREBY ALLEGED AND CHARGED AS FOLLOWS:

I.

In March 1998, Respondent was placed on a one year term of probation based upon an Order of the Board. The term of probation was imposed because of issues of patient abandonment and falsification of charting.

II.

In March 1999, the Board revoked Respondent's license for two years due to Respondent's failure to comply with the terms and conditions of the probation imposed in March 1998.

In January 2001, the Board accepted Reinstatement of License and issued an Order of Disciplinary Probation. The term of Respondent's new probation was to be three years.

IV.

Since having her License reinstated, Respondent has failed to comply with the terms of her probation in the following ways:

- 1. Failure to submit quarterly self-reports since June 2002.
- 2. Failure to attend a NSBN meeting within the first year of the execution of the Order of Disciplinary Probation (March 2002).
- 3. Failure to submit quarterly documentation verifying attendance at a Board approved Nurse Support Group.

V.

The foregoing conduct constitutes grounds for disciplinary action pursuant to NRS 632.320(14) because Respondent has willfully failed to comply with a regulation; subpoena, or order of the board.

Based on the foregoing:

PLEASE TAKE NOTICE, that a disciplinary hearing has been set to consider this Administrative Complaint against the above-named Respondent in accordance with Chapters 233B and 632 of the Nevada Revised Statutes and Chapter 632 of the Nevada Administrative Code.

THE HEARING WILL TAKE PLACE on January 22, 2004, commencing at 1:30 p.m., or as soon thereafter as the Board is able to hear the matter, at the Nevada State Museum and Historical Society, 700 Twin Lakes Drive, Las Vegas, Nevada 89107. This case and other matters are scheduled to be heard by the Board.

PURSUANT TO NRS 632.350, Respondent may request, in writing, that the Board furnish copies of communications, reports, and affidavits in its possession, regarding the above-referenced matter.

As the Respondent, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through counsel of your choice. You have the right to respond and to present relevant evidence and argument on all issues involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

You have the right to request that the Board issue subpoenas to compel witnesses to testify and/or evidence to be offered on your behalf. In making this request, you may be required to demonstrate the relevancy of the witness' testimony and/or evidence.

The purpose of the hearing is to determine if the Respondent has violated NRS 632.320(14), and if the allegations contained herein are substantially proven by the evidence presented to further determine what administrative penalty is to be assessed against the Respondent, if any, pursuant to NRS 632.320 and/or NRS 632.325 and/or NAC 632.926-.927.

Should the Respondent fail to appear at the hearing, a decision may still be reached by the Board. As the Respondent, you are further advised that you may be charged with cost associated with the hearing pursuant to NRS 632.325(1)(c).

Pursuant to NRS 233B.121(5), informal disposition of this case may be made by stipulation, agreed settlement, consent order, or default. Any attempt to negotiate this case should be made through Frederick R. Olmstead, General Counsel, Nevada State Board of Nursing.

DATED this 19 day of December, 2003.

By:

FREDERICK R. OLMSTEAD/ESQ.

General Counsel

Nevada State Board of Nursing

5011Meadowwood Mall Way, Suite 201

Reno, Nevada 89502-6547

(775) 688-2620

BEFORE THE NEVADA STATE BOARD OF NURSING

IN THE MATTER OF	
CYNTHIA NORRIS-WILLIAMS)) ORDER OF PROBATION
REGISTERED NURSE	() () () () () () () () () () () () () (
NEVADA LICENSE NO.22460) CASE NO.0501-99C)
RESPONDENT))

The following is the order in Case Number 0501-99C by the Nevada State Board of Nursing:

ORDER

It is hereby ordered that Nevada Registered Professional Nurse license, in the name of Cynthia Norris-Williams, be revoked, provided, however, that execution of the order of revocation is stayed, and the license is placed on probation (Restricted Licensure) for a minimum of three (3) years with the following terms and conditions:

- 1. If, after notice and hearing, RESPONDENT is found to have violated any of the following terms and conditions, the BOARD may revoke probation for RESPONDENT and carry out the disciplinary order of revocation set forth herein. The Board shall have continuing jurisdiction over any complaint filed against RESPONDENT to revoke probation until such matter is final.
- 2. RESPONDENT shall submit reports, whether or not working, on his/her progress, his/her ability to handle stress, his/her mental and physical health, his/her current job duties and responsibilities, his/her ability to practice nursing safely and any changes in his/her plan for meeting the requirements of this Order.
- 3. RESPONDENT shall notify the Board, in writing of, and prior to, any change of address.
- 4. RESPONDENT shall, during the first year of this Order, attend a minimum of one meeting of the Nevada State Board of Nursing during which disciplinary hearings are held. This shall not include any meeting at which his/her own case is considered.

- 5. RESPONDENT shall only receive credit toward service of his/her probation period while employed in a capacity for which a nursing license is required and subject to adequate supervision approved by the Board.
- 6. The BOARD shall approve all employment sites (changes in specialty and/or work site or unit, including changes within the same facility or under the same employer) requiring a nursing license prior to commencement of work. Approval is given through the Associate Executive Director For Nursing Practice and the Disability Advisory Committee. RESPONDENT is required to notify the Board in writing within seventy-two (72) hours after commencement or termination of any nursing employment. Any notification regarding termination shall contain a full explanation of the circumstances surrounding it.
- 7. RESPONDENT shall practice in accordance with the Nurse Practice Act and Board established Standards of Practice. Respondent shall obey all federal, state, and local laws, employer policy or contracts, and orders of the Board, pertaining to the practice of nursing in this state. Any and all violations shall be reported by the Respondent to the Board in writing within seventy-two (72) hours. It is the Respondent's responsibility to resolve with the Executive Director any confusion regarding what laws pertain to nursing.
- 8. RESPONDENT shall be employed in a setting in which direction is provided by a Registered Nurse. Direction shall mean: the intermittent observation, guidance and evaluation of the nursing practice of another by a licensed registered professional nurse who may only occasionally be physically present; the degree of direction needed shall be determined by an evaluation of the patient care situation, and the demonstrated proficiency of the RESPONDENT.
- 9. RESPONDENT shall provide a copy of this Order to his/her employer and immediate supervisor.
- 10. RESPONDENT shall cause his/her nursing supervisor (the person who is directly responsible for everyday nursing functions) to submit a written report prior to the commencement of employment. This report shall set forth:
 - a. Name and address of employer and name of immediate supervisor;

- b. Duties and responsibilities to be carried out by Respondent;
- C. Acknowledgement from the supervisor that this
- D. Order has been read, that the role of the supervisor is understood, and that the supervisor agrees to participate in the Respondent's probationary requirements as outlined in this Decision and Order.

A report of this content shall be submitted by each additional or subsequent employer during the entire probationary period and shall be due prior to the commencement of employment.

- addressing work attendance, reliability, ability to carry out assigned nursing functions, ability to handle stress (changes in behavior patterns), ability to handle controlled substances when allowed to by this Order, and any other information the employer or supervisor feels would assist the Board in its ultimate review of Respondent's case. The supervisor shall include any infractions of laws, which come to his/her attention, and any other relevant information.
- 12. RESPONDENT may not function as a supervisor, including as a head nurse or charge nurse for a minimum of one (1) year and unless approved by the Associate Executive Director For Nursing Practice and the Disability Advisory Committee.
- 13. RESPONDENT shall not work more than ninety (90) hours in nursing in a two (2) week period. Changes in hours may be approved by the Associate Executive Director For Nursing Practice and the Disability Advisory Committee.
- 14. RESPONDENT shall attend weekly meetings of a Board approved Nurse Support Group and submit documentation to the Board of all meetings attended. Changes in frequency of attendance may be approved by the Associate Executive Director For Nursing Practice and the Disability Advisory Committee.
- 15. RESPONDENT shall meet with the Board or its representatives upon request and shall cooperate with representatives of the Board in their supervision and investigation of Respondent's compliance with the terms and conditions of this Order.
 - 16. RESPONDENT shall be financially responsible for all requirements of this Order,

including any financial assessments by the Board for the cost of monitoring his/her compliance with this Order.

- 17. RESPONDENT shall cause all reports to be in writing and submitted directly to the Board on a quarterly basis unless otherwise specified. These reports shall begin one (1) month subsequent to the execution of this Order and are due no later than the last day of the month. It is the obligation of the RESPONDENT to insure that all written reports are on time. The failure to submit the reports on time may be considered a violation of this Order. Changes in the frequency of reporting may be approved by the Associate Executive Director For Nursing Practice and the Disability Advisory Committee.
- 18. RESPONDENT shall, upon execution of this Order, inform any other state board of nursing in whose jurisdiction he/she has been issued a license (current or not), or in whose jurisdiction he/she has applied for a license, or will apply for a license, of this Order. Respondent shall provide a copy of this Order to said Board(s) of Nursing.
- of probation, the Board may revoke, or invoke other ap propriate discipline against his/her license to practice nursing, subject only to the requirement that the BOARD shall, prior to such disciplinary action, conduct a hearing in accordance with the Nevada Nurse Practice Act for the limited purpose of establishing that there has, in fact, been a violation of the requirements of this Order. In the event that a violation of the requirements is alleged, RESPONDENT agrees to surrender his/her license to the Executive Director, if the Executive Director so requests, and refrain from practicing nursing until entry of a final order of the Board or a court of competent jurisdiction, whichever last occurs, regarding a potential violation. RESPONDENT agrees to waive his/her right to appeal the substantive legal basis of the disciplinary action. In the event an alleged violation of probationary licensure is taken to hearing and the facts which constitute the violation are determined to be not proven, no disciplinary action shall be taken by the Board and the probationary licensure previously ordered by the Board shall again be operative and in full force and effect.
 - 20. RESPONDENT shall have his/her nursing license marked "RESTRICTED" through-

out the period of probation and until such time that the conditions of this Order are completed.

- 21. This Order shall cover any nursing license and/or certification issued by the State of Nevada.
- 22. This Order will become part of the Respondent's permanent record, will become public information, will be published with the list of disciplinary actions the Board has taken, and will be reported to a national disciplinary databank, either the Healthcare Integrity and Protection Data Bank or National Council State Boards of Nursing's Nursys. The Order may be used in any subsequent hearings by the Board.
- 23. In the event other misconduct is reported to the Board this Order may be used as evidence against the Respondent to establish a pattern of behavior and for the purpose of proving additional acts of misconduct.
- 24. Upon completion of the requirements of this Order Decree, RESPONDENT shall apply for termination of probation and issuance of unrestricted licensure on forms supplied by the Board RESPONDENT shall meet with the Associate Executive Director and the Disability Advisory Committee for evaluation of compliance and recommendation for termination of probation. The probation shall continue until terminated by the Board. The Board will determine whether or not probation will be terminated.

NEVADA STATE BOARD OF NURSING retains jurisdiction in this case until all conditions have been met to the satisfaction of the Board.

NEVADA STATE BOARD OF NURSING

Cookie Bible, BSN, RN

Board President

Date 2/5/01

BEFORE THE NEVADA STATE BOARD OF NURSING

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IN THE MATTER OF

RESPONDENT

CYNTHIA NORRIS-WILLIAMS, RN

LICENSED PROFESSIONAL NURSE

NEVADA LICENSE NO. RN22460

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FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER

Case No. 0501-99C

On the 22nd day of January, 2004, a hearing was held in the above matter at the Nevada State Board of Nursing (Board) at the Nevada State Museum and Historical Society, 700 Twin Lakes Drive, Las Vegas, Nevada, in compliance with the provisions of Chapters 233B and 632 of the Nevada Revised Statutes (NRS) and Chapter 632 of the Nevada Administrative Code

Respondent, Cynthia Norris-Williams appeared in proper person. The Nevada State Board of Nursing Staff appeared through counsel, Frederick R. Olmstead.

The Board having duly considered the testimony and exhibits and having fully considered the law, and being fully advised herein, make the following Findings of Fact, Conclusions of Law, and Order:

FINDINGS OF FACT

I.

At least twenty-one (21) working days prior to the date of the hearing, Respondent had been noticed of the hearing by certified mail to Respondent's last known residential address.

II.

The Board had jurisdiction over the matter, and the Board could proceed to make a determination in the matter.

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In January 2001, the Board accepted Respondent's Reinstatement of License and issued an Order of Disciplinary Probation. The term of probation was to be three years.

IV.

Three of the conditions and terms of Respondent's probation were that Respondent must submit quarterly self-reports; that Respondent attend a Nevada State Board of Nursing Board meeting within the first year of the execution of the Order of Disciplinary Probation; and that Respondent submit quarterly documentation verifying attendance at a Board approved Nurse Support Group.

V.

Respondent admitted that she had failed to submit quarterly self-reports, failed to attend a Board meeting, and failed to submit quarterly documentation verifying attendance at a Nurse Support Group.

VI.

Respondent violated the terms and conditions of her probation, and therefore violated an Order of the Board.

CONCLUSIONS OF LAW

- Pursuant to NRS 632.320 and/or NAC 632.325 and/or NAC 632.926-927, the 1. Board may take disciplinary action against the Respondent based upon proof of a violation of chapter 632 of the Nevada Revised Statutes and/or the Nevada Administrative Code.
- Based on the evidence presented at the hearing, Respondent was found guilty of one 2. (1) count of violating NRS 632.320(14) because Respondent failed to comply with an order of the Board.

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<u>ORDER</u>

Based on the foregoing Findings of Fact and Conclusions of Law and good cause appearing therefore,

IT IS HEREBY ORDERED that, pursuant to NRS 632.320 and/or NAC 632.926(1)(h), Respondent's Nevada License No. RN22460 is revoked. Respondent's Nevada License No. RN22460 is revoked for a period of two (2) years.

IT IS FURTHER ORDERED that the revocation become part of Respondent's permanent record, be published on the Board's list of disciplinary actions, and be reported to the appropriate data banks.

IT IS FURTHER ORDERED that, pursuant to NRS 632.325(1)(c), Respondent is charged the costs associated with her hearing. The costs are due and payable within 120 days from the date Respondent is sent an accounting of the costs by Board staff.

Pursuant to NRS 632.400(2), the ruling of the Board contained in these Findings of Fact, Conclusions of Law, and Order shall take effect upon service to the Respondent or when the Board receives a return from the United States Postal Service indicating the Respondent refused service or could not be located. If no return is received by the Board, the order shall become effective 30 days from the date of the order.

DATED this 29 day of January 2004.

NEVADA STATE BOARD OF NURSING

By:

PATRICIA SHUTT, L.P.N.

Board President